



# Abbotsford Police Department

2838 Justice Way, Abbotsford, B.C. V2T 3P5 Phone (604)859-5225 Fax (604)859-2527

**Bob Rich**  
Chief Constable

*"Protecting with Pride"*

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## NEWS RELEASE

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### APD NEWS RELEASE:

APD FILE # 15-10496, 15-10545

RELEASE # 1

DATE OF RELEASE: April 17, 2015

### Incident: Update to Two APD Identity Theft Investigations

#### Abbotsford – April 17, 2015

Shortly after issuing the Identity Theft Investigation News Release yesterday, the APD received numerous responses to the subject pictured in relation to the March 13, 2015 incident. Included in those responses was contact from family members of the person pictured. They were adamant that the inclusion of this individual was a mistake and provided information that correctly caused the APD to make additional inquiries with TD Canada Trust security. Today, TD Canada Trust contacted the APD to advise that the entire March 13 incident was caused by an employee "keying error". In other words, two bank customers had been impacted but no offence or identity theft had taken place. Furthermore, the image that was provided to the APD was simply that of a customer conducting business in the bank.

The APD have apologized to the family for our role in the situation. We are requesting that all images pertaining to the March 13, 2015 incident, no longer be used or recirculated.

#### Initial Release of April 16:

The Abbotsford Police Department is currently investigating two identity theft incidents that occurred in March 2015. Security video images are being released with the hope that someone can identify the suspects involved.

On Monday, March 2, 2015 at 3:00 pm, a female suspect entered a financial institution in the 32000 block of South Fraser Way and presented false identification to the teller. She then made withdrawal of cash from the victim's account. The victim had not previously had any identification stolen.

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To make Abbotsford the safest city in B.C.*



On Friday, March 13, at 2:30 pm a female suspect attended a financial institution in the 2200 block of Whatcom Road requesting a replacement debit card. The suspect provided the victim's name and false identification. The victim, who had not had any identification stolen, learned of the incident when her own debit card no longer worked.

(images removed – April 17, 2015)

Anyone with information is asked to contact the APD at 604-859-5225, text us at 222973 (abbypd) or call Crime Stoppers at 1-800-222-8477.

<b>Cst. Ian MacDonald</b> .....	<b>Phone: (604) 864-4721</b>
<b>Abbotsford Police Public Information Officer</b> .....	<b>Cell: (604) 835-6070</b>
<b>2838 Justice Way, Abbotsford, BC V2T 3P5</b> .....	<b>Fax: (604) 859-2527</b>
<b>E-mail: imacdonald@abbypd.ca</b>	

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