

ABBOTSFORD COMMUNITY PROTOCOL RESOURCE GUIDE 2014

STEP-BY-STEP GUIDE

Respond to Critical Incidents of Discrimination and Hate Crimes

Violence:

Refer:

1. Acts involving violence call the police immediately at 911 and give full details of the incident.

Protect:

2. Assist who is injured and restore order. For example, if incident occurs at school have students return to their classes. Be careful not to disturb the scene or any evidence.

Support:

3. Listen to the victim and acknowledge what they are going through. Support the victim or targets of the violence. (This may include organizing a gathering to celebrate community unity and diversity).

Non-Violence Incidents of Discrimination:

Support:

1. Listen to the victim and acknowledge what they are going through.

Refer:

2. For non-violent forms of discrimination, refer to Diversity Education and Resource Services of Abbotsford Community Services (please see the contact information below)

Graffiti and Vandalism:

1. In the case of major property crime contact the police at 911 immediately.
2. Document any high-profile property crime by taking photographs or videotape of the offence. Make note of details such as location and time of incident and have details ready for authorities.
3. The Graffiti Task Force is available to assist. Contact the Community Police Office at 604-864-4814 for details.
4. While waiting for authorities to arrive cover offence without disturbing it if possible.
5. Support the target or targets of the graffiti. (This may include organizing an event or gathering to celebrate community unity and diversity).
6. Refer to and access the network of safe sites listed on reverse side of this Guide for counselling and or support for victims.

The local police and Hate Crimes Team should be contacted if you come upon propaganda or materials that advocate genocide or communicate hatred of any identifiable group. For more information about Hate Crimes visit, www.hatecrimebc.ca

IMPORTANT CONTACT NUMBERS

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| Abbotsford Police Department | 911 or non-emergency 604-859-5225 |
| Abbotsford Police Victim Services | 604-864-4757 |
| Diversity Education and Resource Services | 604-859-7681 Local 270 |

If you have experienced or witnessed a critical incident of discrimination or hate crime and do not know what your options are contact the Diversity Education and Resource Services Program for information, referrals and confidential support services. The Diversity Education Program can also provide access to education and training on a range of human rights and diversity topics (604-859-7681 ext.270).